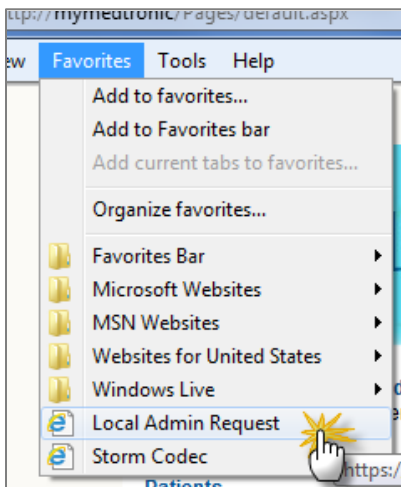


Chatter Desktop Installation Instruction

This document will guide you through the procedure of installing Chatter Desktop **on your computer**.

Setup “Local Admin” in Your Computer

1. To be able to install the application, you need to be setup as a local admin. Open Internet Explorer and click on the “Local Admin Request” bookmark.



2. Click “I Accept”



3. Fill in the form and click the “Submit Query” button

Local Administrator Self-Elevation

User Name:

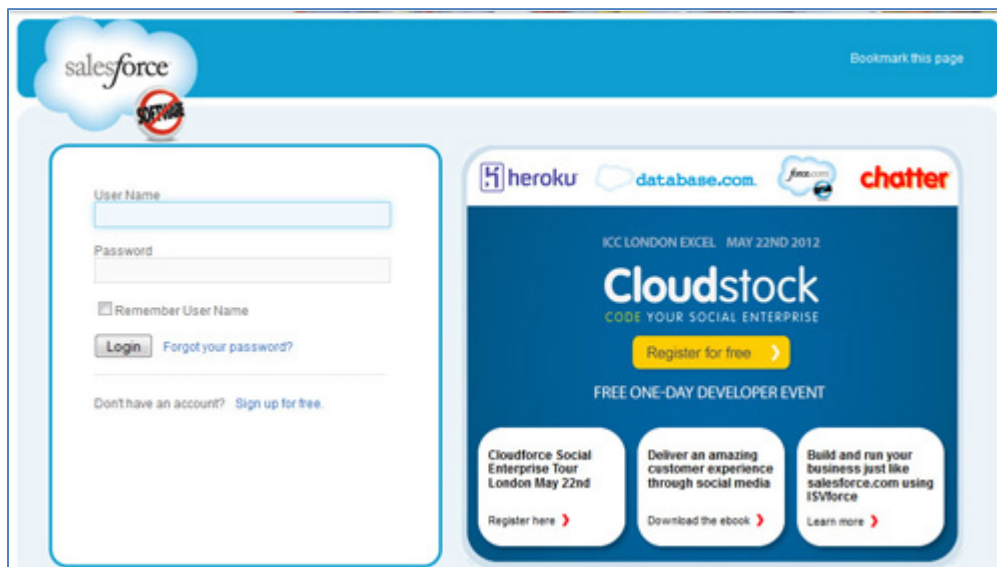
Computer Name:

Reason:

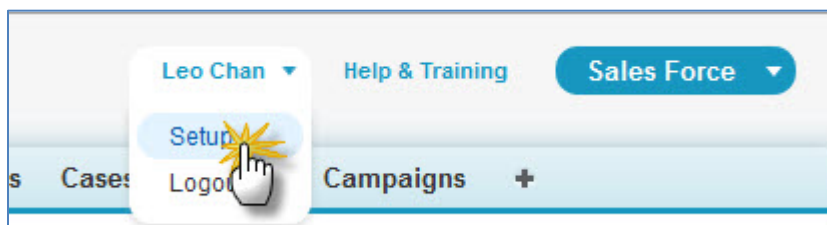
Description:

Download “Chatter Desktop”

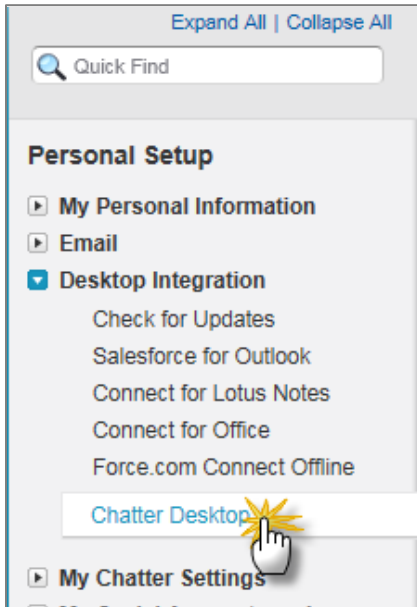
1. Log into <http://login.salesforce.com> with your credentials.



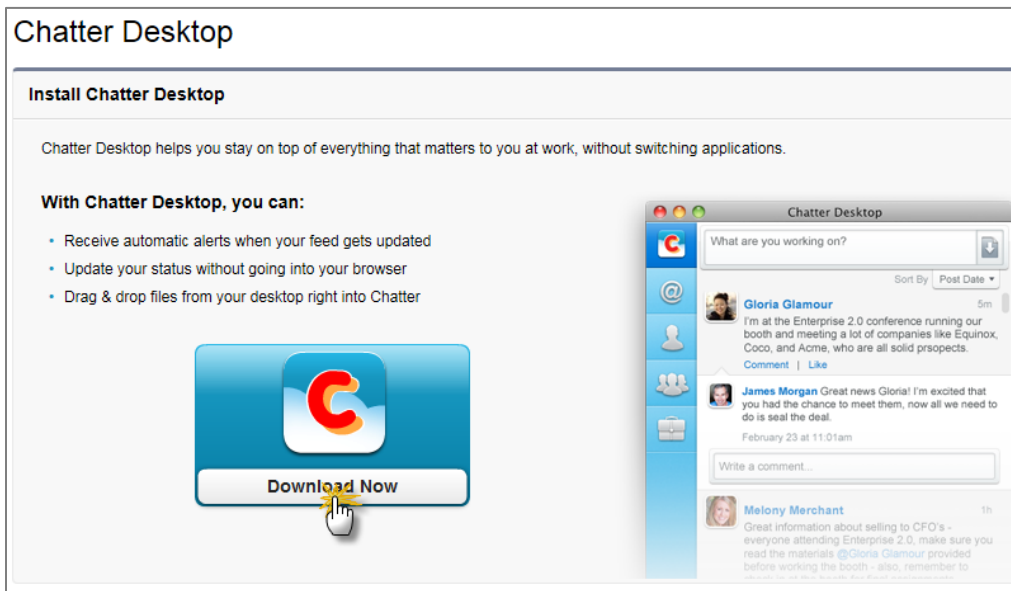
2. Click on your name → “Setup” on the right-hand top corner of the page.



3. On the left-hand column, click on “Desktop Integration” → “Chatter Desktop”



4. On the Chatter desktop page, click on the “Download Now” button.

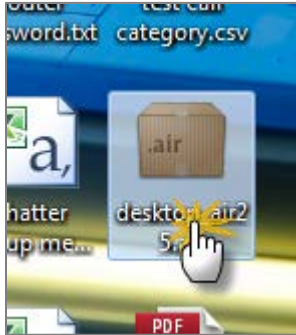


5. Save the file in your computer.

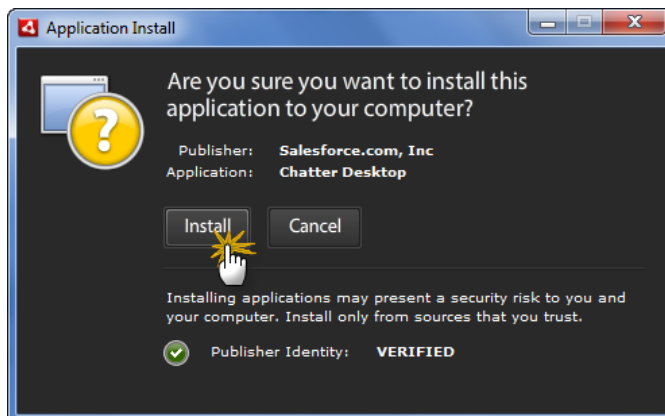


Install “Chatter Desktop”

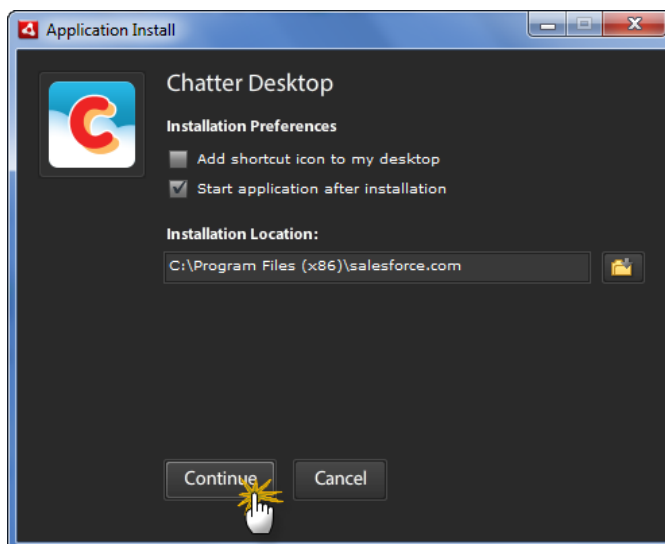
1. Double click on the downloaded file to install.



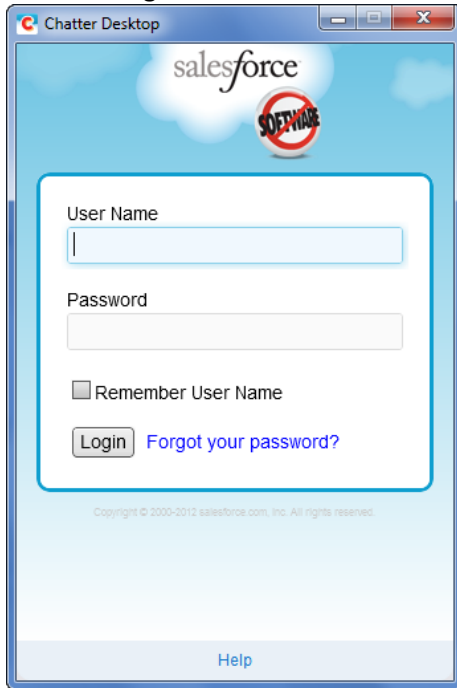
2. Click “Install”



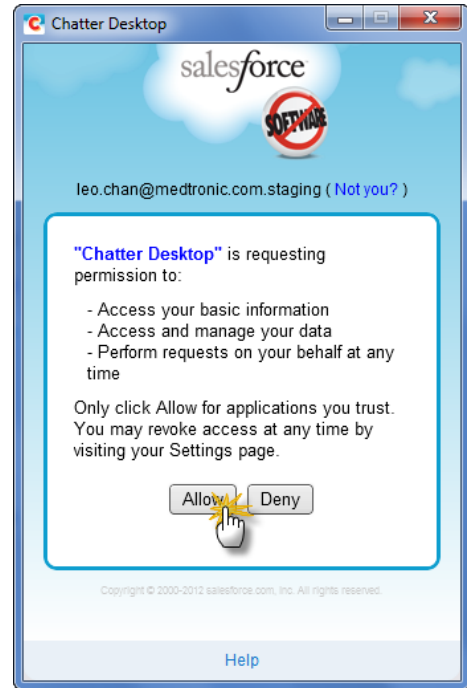
3. Click “Continue”



4. Fill in the login credentials



5. Click "Allow"



6. You have now successfully installed Chatter Desktop.

